



Changing Places Facility Terms and Conditions of Use

Access and Eligibility

Radar Key Access: The Changing Places facility is intended for radar key holders only. If you do not have a radar key and need to use the facility, please visit the Reception desk or call 01386 833083 for assistance.

Accompaniment: The facility is for disabled individuals who require assistance from a carer to use the toilet. It is not for independent use; the user must be accompanied by a carer.

Equipment Use and Safety

Training Requirement: Anyone using the Changing Places facility must be appropriately trained in the use of specialist equipment, including hoists and changing benches.

Important: If you are unsure how to use the equipment, do not attempt to use it.

Sling Compatibility: Carers must ensure that the slings they use are compatible with the hoist. If there is any doubt about compatibility, do not use the hoist. For health and safety reasons, All Things Wild does not provide slings.

Protective Paper: Before using the facility, please use the protective paper provided. Remove the paper after use.

Hygiene and Disposal

Sanitary Disposal: All soiled or disposable materials should be placed in the sanitary bins provided. Only flush toilet paper; do not flush any other items.

Responsibility and Maintenance

User Responsibility: Carers and users are responsible for ensuring safety at all times, particularly when using the hoist. Never exceed the weight limit of the equipment.

Hoist Positioning: If you use the hoist, ensure it is returned to its start position before leaving. Failure to do so may prevent it from charging, affecting its availability for other users.

Reporting Issues: To maintain high service quality, report any damaged or faulty equipment to a member of staff immediately.

Acknowledgement

By using the facility, you confirm that you have read and understood these terms and conditions.